

## Permafloat® Performance Dock Flotation® 15 Year Limited Warranty

1) **What is Covered by This Limited Warranty.** Cellofoam® North America Inc. (“Cellofoam®”) warrants to the Original Owner (“Purchaser”) of the Permafloat® Performance Dock Flotation® (Permafloat®) only that this product is free from defects in materials and/or workmanship. At manufacturers discretion, Cellofoam® guarantees repair or replacement of this product or parts due to a manufacturing defect. This limited warranty applies for a period of 15 years. The first 11 years are non-prorated. Years 12, 13, 14, and 15 are prorated at 40%, 30%, 20% and 10% of the original purchase price respectively. Defects in workmanship are warrantied for a period of 1 year.

2) **Proper Use.** Permafloat® is approved for dock float use only. Any other application of Permafloat® is not recommended, approved or warrantied by the Company. We manufacture Permafloat® Performance Dock Floats which shall only be used as a component part of a floating dock system as designed and constructed by an approved dock builder. Cellofoam is not an engineering design / consulting firm and therefore it is beyond our scope as a manufacturer to provide design services on the specific end use for our products. Purchasers of Permafloat® Performance Dock Flotation® should consult with appropriate engineering & design experts to determine the exact product type, size, and specifications required for their project to meet structural and other design requirements, as well as all local, city, county, state and / or federal jurisdictional codes. Improper use and / or designs determined and associated with Permafloat® shall void the product warranty and Indemnify / Hold Harmless Cellofoam North America Inc. of any loss, costs, and / or damage incurred.

3) **What Is Not Covered by This Limited Warranty.** Cellofoam® does not warranty any other product or part that is not manufactured or sold by Cellofoam®. This manufacturer’s limited warranty does not apply to/if: improper installation, improper use (see section 2), unsuitable installation environment, damage from natural elements (ice, wind, fire, flood, fallen tree limbs, floating debris) animals or aquatic life, vandalism, improper maintenance or use of unauthorized parts or attachments. Cellofoam® is also not responsible for damage caused by freight, including but not limited to shipping of product to Purchaser.

Warranty applies to the Original Owner (“Purchaser”) and is such the only party that may submit a limited warranty claim. The Permafloat® Warranty will be considered void if Purchaser or End User attempt to make any modifications or alterations to alleged damaged or defective product. Any costs incurred from warranty claims, including but not limited to: labor, freight, installation/re-installation of defective or replacement material.

3) **Remedies and Limitation of Remedies.** If Original Owner discovers defect in product materials or workmanship, Cellofoam® requires written notification with photo and/or video evidence prior to the expiration of the applicable warranty period. Cellofoam® will repair or replace any defective part(s) at manufacturers discretion within a reasonable timeframe upon completion of part inspection. All warranty service will be performed at Roto Marine Products® by Cellofoam® plant in Conyers, Georgia. Freight for return of alleged defective product to be prepaid by Purchaser. These remedies are the Purchasers exclusive remedies for breach of warranty. CELLOFOAM® WILL NOT BE RESPONSIBLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES.

4) **No Other Warranties.** This limited warranty is the only existing and acknowledged warranty for Permafloat®. There are no other warranties either expressed or implied regarding this product. Purchaser agrees that venue for any court action to enforce this limited warranty shall be brought in the court of Rockdale County in the State of Georgia.

5) **Acknowledgment and Submittal Process.** If you have a warranty claim, please submit by logging into your Permafloat®, and accessing the Returns portal. Fill all form fields and provide all requested images to submit. Failure to provide required documentation may delay the warranty claim process.

If you have any additional questions on requirements, please contact the Permafloat® team under ‘Contact Us’ at [permafloat.com](http://permafloat.com)